The Ivy House

The Ivy House Careers

The Ivy House offers a complete design and installation service to Architects, Designers, Developers and the Homeowner. Our short-term goal is to be a leading company in the fast growing and challenging field of Custom Installation. Do you want to be part of our success?

We are currently looking for quality people across a variety of disciplines. If you relish a challenge, thrive under pressure and are committed to pursuing a career in Custom Installation, then we want to hear from you.

Please email your CV to careers@the-ivy-house.com together with your current salary aspirations.

Customer Services

Service Team Leader
The ideal candidate will have significant experience both in aftermarket care and knowledge of electronic product debug and repair. The individual will also have experience in dealing with Manufacturer distribution networks and building relationships within an Supplier environment through regular and close liaison.

You will be expected to drive the creation, provision and maintenance of processes associated with the on-time Servicing of Customer products and complete systems. An integral part of this is to minimise the effect of Service issues to the customer by identifying improvements in installation methods and internal processes.

Candidates must also possess excellent communication skills and be self-motivated, with a pro-active approach to their work. These attributes will be essential to all activities that contribute to the continuous improvement of the business and resolution of customer and trade issues.